**System Admin:**

1. As a System admin, I want to login, so that I can access the administrative dashboard and perform necessary tasks efficiently.
2. As a System admin, I want to logout, so that I can exit the administrative dashboard and protect sensitive information.
3. As a System admin, I want to View my own account so that I can access and review my own details.
4. As a System admin, I want to be able to Update my user account information such as my name and contact details, so that my information remains current and accurate
5. As a System admin, I want to View user profiles, so that I can access and review the details of different user profiles in the system.
6. As a System admin, I want to Search user profiles, so that I can efficiently locate specific user profile.
7. As a System admin, I want to Edit user profiles so that I can edit/update/modify profile details.
8. As a System admin, I want to Suspend user accounts (sys- admin/seller/buyer/agent) so that I can remove suspicious and unused accounts and ensure the reliability and trustworthiness of the system.
9. As a System admin, I want to Create user Profiles so that I can add new user profiles to the system.
10. As a System admin, I want to View user profiles, so that I can access and review the details of different user profiles in the system.
11. As a System admin, I want to Search user profiles, so that I can efficiently locate specific user profiles.
12. As a System admin, I want to Suspend user profiles so that I can remove unused profiles.
13. As a System admin, I want to Create user Profiles so that I can add new user profiles for the system.

**Real Estate Agent:**

1. As a Real Estate Agent, I want to Login to the platform using my credentials, so that I can access my account and perform tasks related to property management and interaction with buyers.
2. As a Real Estate Agent, I want to be able to Logout of my account securely, ensuring that my session is terminated and my account remains protected from unauthorized access.
3. As a Real Estate Agent, I want to be able to Create new accounts for myself, providing necessary details and information to grant myself access to the system and features.
4. As a Real Estate Agent, I want to be able to View my own account information, including profile details and settings, to ensure they are accurate and up-to-date.
5. As a Real Estate Agent, I want to Edit my user account information such as my contact details so that my information remains current and accurate.
6. As a Real Estate Agent, I want to Create new property listings, providing comprehensive details such as property type, location, amenities, and pricing, to attract potential buyers or renters.
7. As a Real Estate Agent, I want to View my property listings available on the platform, to assist clients in their search for suitable properties.
8. As a Real Estate Agent, I want to be able to Edit existing property listings, such as modifying property details and adjusting pricing, to reflect any changes accurately.
9. As a Real Estate Agent, I want to be able to Delete a property listing from the platform, either because it has been sold or rented out, or because it is no longer available for other reasons.
10. As a Real Estate Agent, I want to view the ratings I have been given by buyers and sellers so that I can review my own performance based on ratings given.
11. As a Real Estate Agent, I want to be able to view the reviews I have been given by buyers and sellers so that I can review my own performance based on reviews given.

**Seller:**

1. As a Seller, I want to Login, so that I can access my account and my property listings efficiently.
2. As a Seller, I want to Logout, so that I can securely exit my account and protect my personal information.
3. As a Seller, I want to Create a user account, so that I can register and start listing my properties on the platform.
4. As a Seller, I want to View my user account details, so that I can review and ensure the accuracy of the information associated with my account.
5. As a Seller, I want to Edit my user account, so that I can modify my contact information or other details as needed.
6. As a Seller, I want to View the agents who are tied to my different properties
7. As a Seller, I want to view the number of times my property has been viewed, so that I can monitor the level of interest and engagement on my property listings.
8. As a Seller, I want to view the number of times my property has been shortlisted, so that I can monitor the level of interest and engagement on my property listings.
9. As a Seller, I want to rate real estate agents, so that I can share feedback and experiences with agents and help other users make informed decisions.
10. As a Seller, I want to review real estate agents, so that I can share feedback and experiences with agents and help other users make informed decisions.

**Buyer:**

1. As a buyer, I want to Login to the platform using my credentials, ensuring secure access to my account and its features.
2. As a buyer, I want to Logout of my account securely, terminating my session and protecting my account from unauthorized access.
3. As a buyer, I want to Create an account on the platform, providing necessary details such as name, email, and password, to access its features and services.
4. As a buyer, I want to View my own account information, including profile details and settings, to ensure they are accurate and up-to-date.
5. As a buyer, I want to Edit my account information, such as contact details or ensuring my information remains current.
6. As a buyer, I want to View the account details of a real estate agent, including their contact information, and reviews, to assess their suitability for my needs.
7. As a buyer, I want to View details about an OLD property listing on the platform, including details such as property features, and pricing so that I can compare their details.
8. As a buyer, I want to Search for OLD property listings so that I can view details about the OLD property.
9. As a buyer, I want to be able to Add OLD property listings to a shortlist, so that I can easily access and track properties that interest me.
10. As a buyer, I want to View details about a NEW property listing on the platform so that I can check the details such as property features, and pricing.
11. As a buyer, I want to Search for NEW property listings so that I can view details about the NEW property.
12. As a buyer, I want to Add NEW property listings to a favorites or watchlist, so that I can easily access and track properties that interest me.
13. As a buyer, I want to Search for property listings based on their address so that I can find property in the location I want.
14. As a buyer, I want to Calculate mortgage estimates based on loan amount, interest rate, and loan term, to determine my budget and affordability.
15. As a buyer, I want to rate real estate agents based on my experience with them, providing feedback to help other users make informed decisions.
16. As a buyer, I want to review real estate agents based on my experience with them, providing feedback to help other users make informed decisions.